



MAC AUDIO APPS

LICENSE MANAGEMENT GUIDE

CONTENTS

1. WELCOME!	2
2. ABOUT REGISTRATION, ACTIVATION, AND LICENSE MANAGEMENT	3
3. HOW TO REGISTER & ACTIVATE YOUR NEW SOFTWARE	5
4. DE-ACTIVATING A LICENSE: FROM HARD DRIVE OR ILOK TO ACCOUNT	10
5. ACTIVATING: FROM ACCOUNT TO ILOK OR HARD DRIVE	12
6. MOVING FROM YOUR OLD COMPUTER TO A NEW ONE	15
7. THINGS TO KNOW ABOUT LICENSES	20
8. IMPORTANT NOTE ABOUT PACE HARD DRIVE ACTIVATION	21
9. MANAGING LICENSES IN ILOK LICENSE MANAGER	22

WELCOME!

THANK YOU FOR YOUR INTEREST IN ZYNAPTIQ SOFTWARE! WE HOPE YOU ENJOY USING IT, AND FIND IT TO BE A USEFUL TOOL.

This document explains how to activate Zynaptiq software, and the basics of license management using the PACE copy protection system.

If you are not already familiar with our registration, activation, and license management process, please take a few moments to familiarize yourself with how it works.

For additional information about PACE, please visit:

<https://ilok.com>

ABOUT REGISTRATION, ACTIVATION, AND LICENSE MANAGEMENT

THE BASICS OF ZYNAPTIQ'S LICENSE MANAGEMENT SYSTEM:

- Zynaptiq software uses PACE copy protection and license management.
- Zynaptiq software must be registered and activated before it may be used. This includes trial versions.
- The process of registration and activation uses Zynaptiq's "Activation Wizard" (a tool built-in to Zynaptiq software) and the PACE iLok License Manager application, which offers a great deal of flexibility in managing software licenses.
- Once a product is "Activated", all future license management takes place within the iLok License Manager.

HOW TO REGISTER & ACTIVATE YOUR NEW SOFTWARE

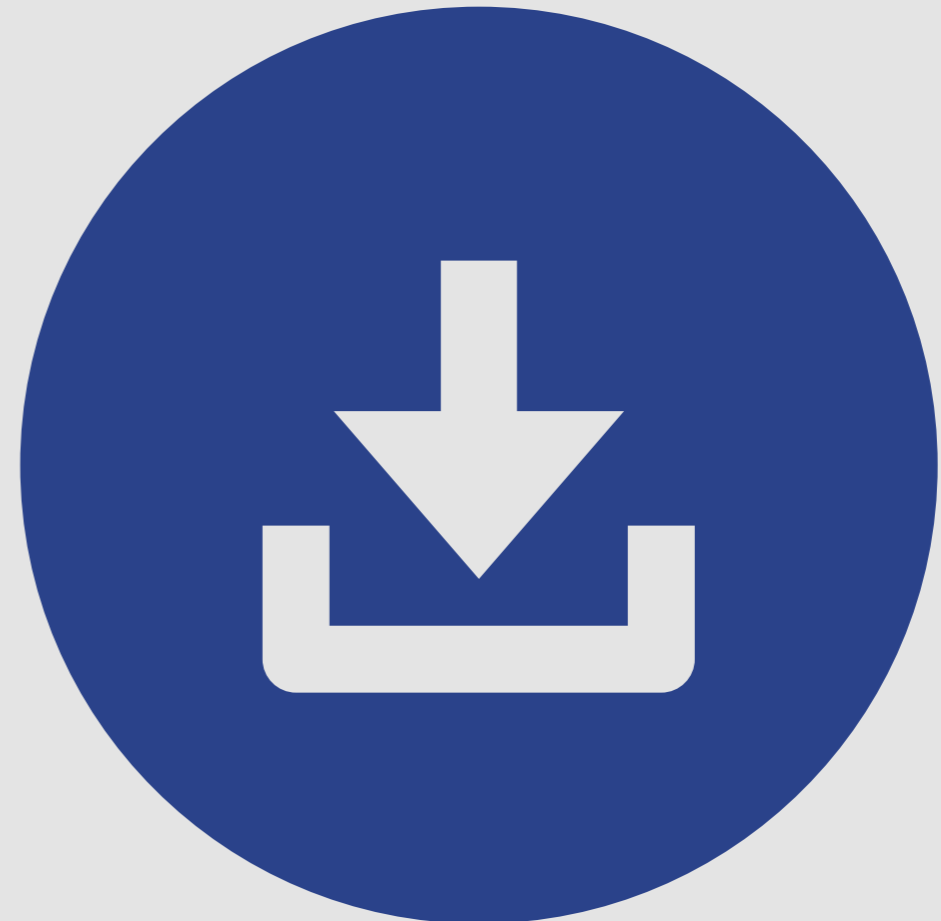
DOWNLOAD AND INSTALL THE SOFTWARE

The first step in the Registration and Activation process is to get the software on your computer.

Download links for installers are displayed on the Zynaptiq website after registering your software, or after submitting a Trial Download Form – and they are also emailed to you.

Install the software and continue to the next step.

NOTE: You will need a free [ilok.com](https://www.ilok.com) account. While you can create one during the activation process, we recommend creating the account beforehand, at [ilok.com](https://www.ilok.com).



1. **Register your software!** When you purchase Zynaptiq software, you will receive a Registration Code directly following your purchase on the website, and also by email. You can register by visiting:

<https://www.zynaptiq.com/support/registration/>

Upon successful registration, you will be presented with an Activation Code (which will also be sent to you via email).

NOTE: This example uses the scenario of a purchased license. With other types of licenses, such as promotional versions, users may receive their Registration codes in other ways.

NOTE: Your Activation Code contains numbers only, and you receive it via email after registering.

It is **NOT** the code that your **dealer** provided – our dealers deliver **Registration Codes**, which you then “swap” for an **Activation Code**.

CONGRATULATIONS!

You have successfully registered your copy of the **Zynaptiq Mac Audio Apps Bundle v2.x**.

Please print this page for your records. Additionally, an email containing the below information has been sent to:

<youraddress@email.com>

Please [contact us](#) should you have any questions.

Activation Code:

1234-5678-9012-3456-7890-1234-5678-90

You can redeem this code either by entering it into the plug-in's Activation Window, or by using the "Redeem Code" function of the iLok License Manager ("ILM") application.

This is a one-time code that will create a license in your iLok.com account. For more information and a guide on basic ILM operations, please [READ THIS DOCUMENT](#). Please take a moment to familiarize yourself with this copy protection system.

Mac Download URL:

https://downloads.zynaptiq.com/updates/Zynaptiq_MacAudioApps_200.zip

Registration Code Used:

1A2BC-3DE45-789FG-01HI2-JK345-6LM78-A1

User Name:

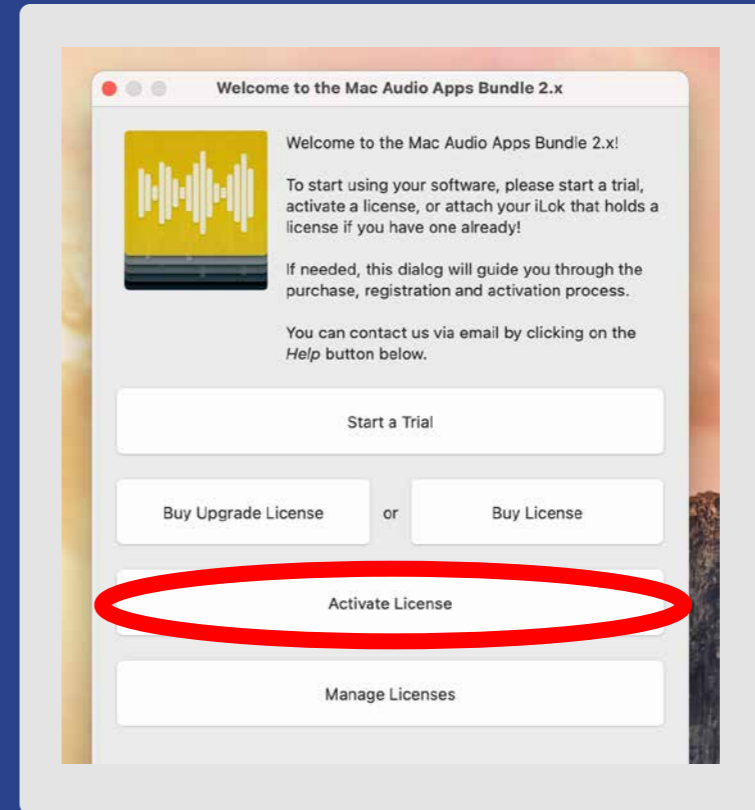
Reggie Rockstar

Email Address:

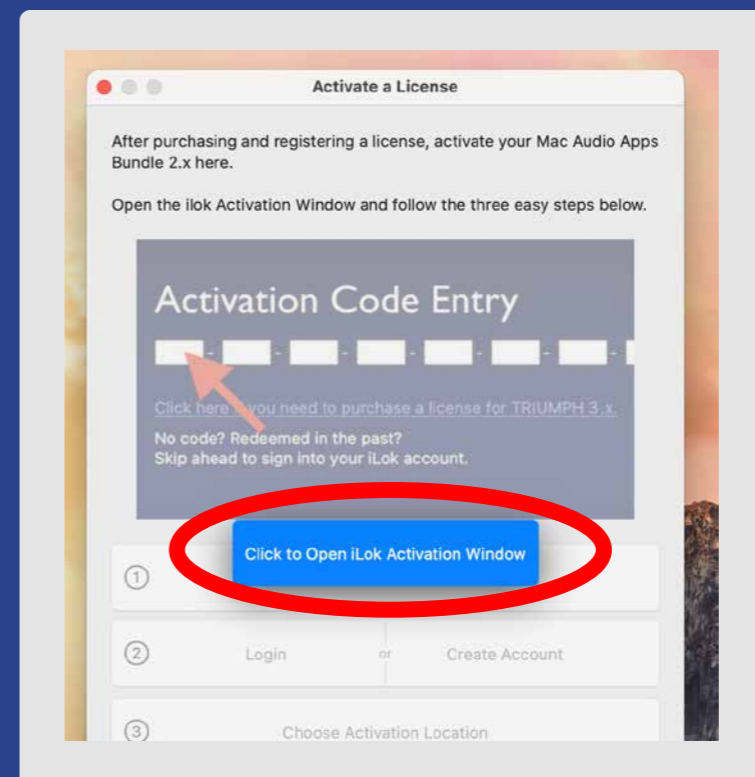
<youraddress@email.com>

Sample Activation & Registration Codes show the format of the code. These are not your actual codes!

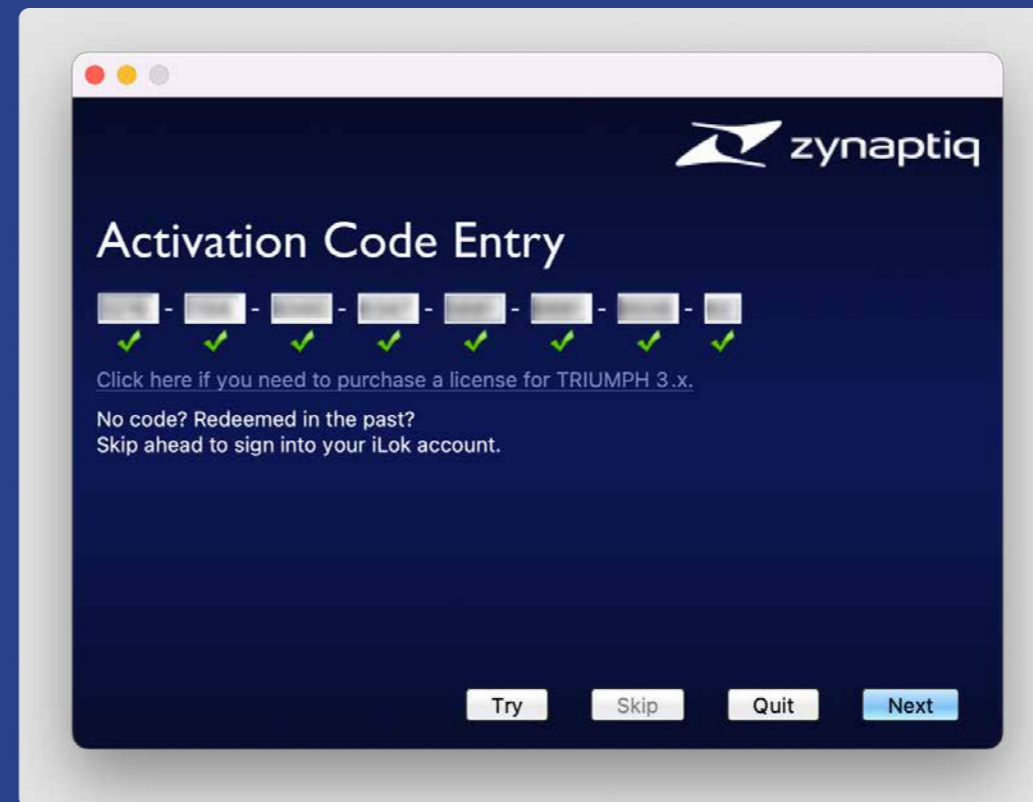
2. The first time you launch new Zynaptiq software, it will automatically open the **built-in activation dialog**, which will help you navigate starting a trial, buying a license if needed, activating a license, or managing licenses.



3. Click the **blue button** to open the **iLok Activation Window**.

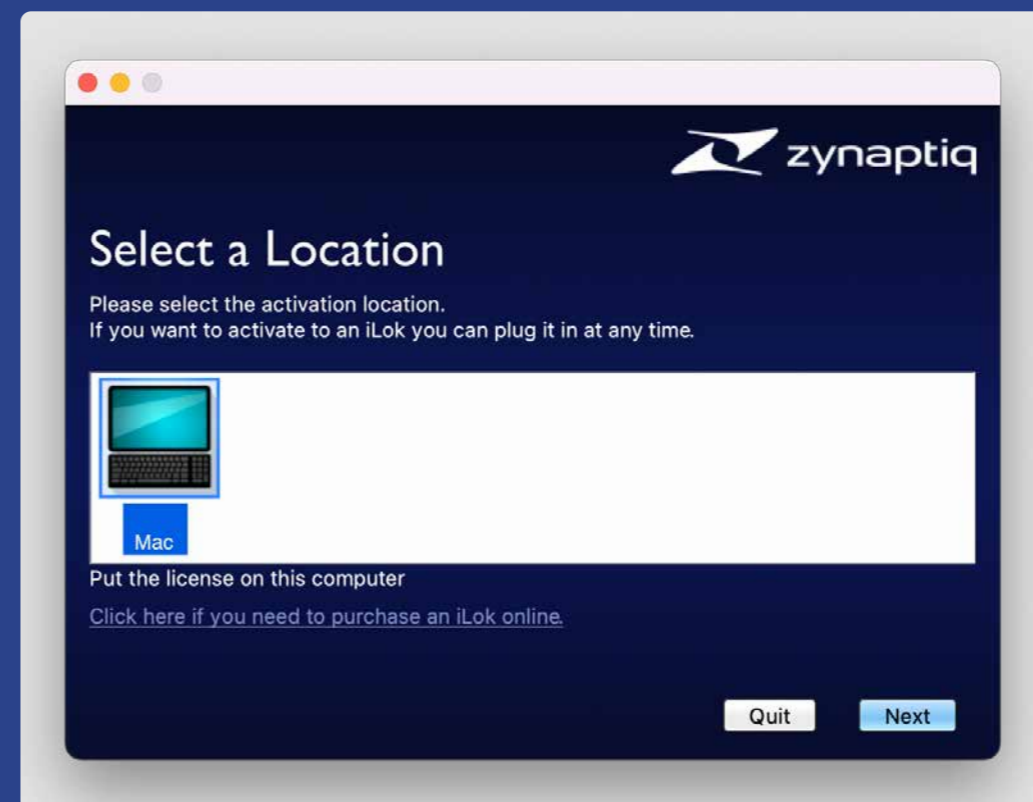


5. Enter your **activation code**, and click **Next**.

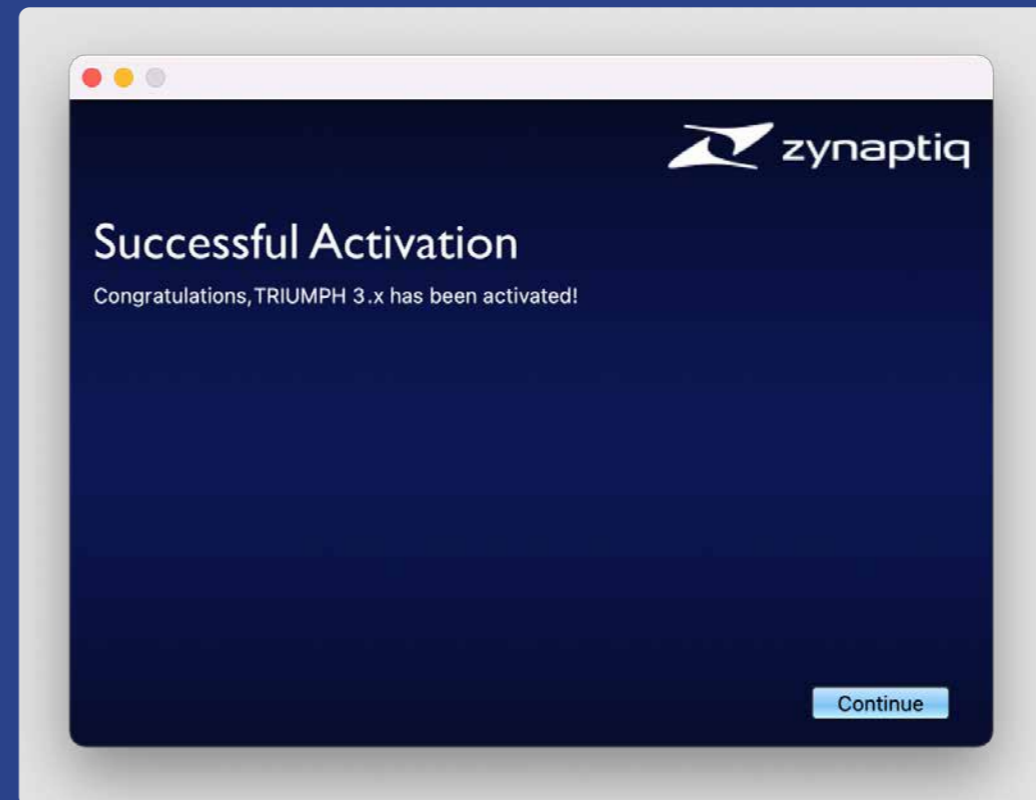


NOTE: The Activation Code is consumed in the process; it is one-time-use only and swapped for a "License" in the activation process!

6. **Select a location to activate** – in this example we're activating a computer called **Mac**.



7. That's it, your computer is now activated and ready to run the Mac Audio Apps!



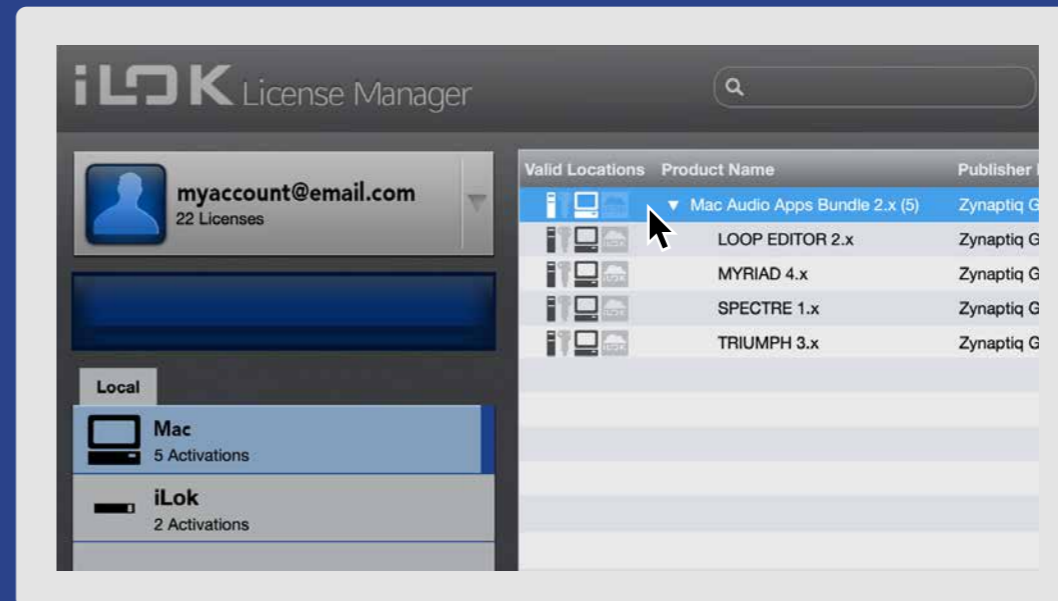
DE-ACTIVATING A LICENSE: FROM HARD DRIVE OR ILOK TO ACCOUNT

QUICK OVERVIEW

So you need to deactivate your computer or iLok key? No problem, just open up the iLok License Manager app from your Applications folder. Once you open it, follow the 3 easy steps on the next page and you'll be all set.

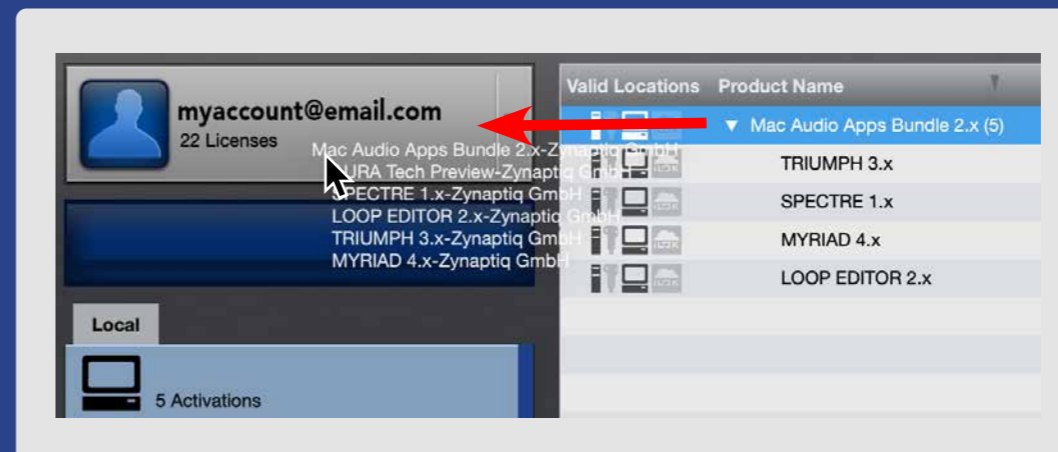


1. In the **iLok License Manager**, select the license you wish to deactivate.

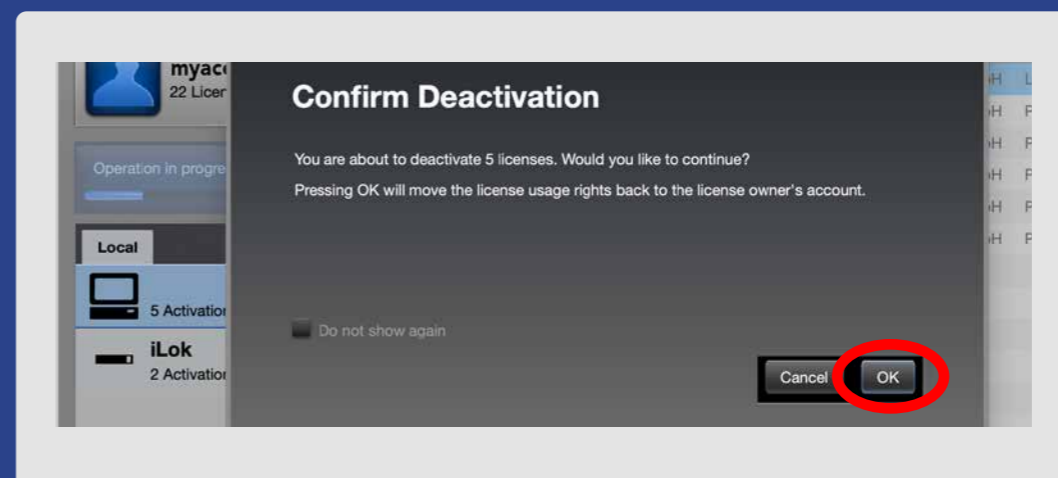


*Bundle licenses, such as the Mac Audio Apps Bundle can only be moved/deactivated etc as a group, not separately, or in other words: bundles can not be split up.

2. Drag the **product** from the **list** over your **user icon** at the top left area of the window.



3. **Confirm** the change, and your license will be stored in your **iLok account** in the **cloud**, waiting for you to activate another computer or iLok.



ACTIVATING: FROM ACCOUNT TO ILOK OR HARD DRIVE

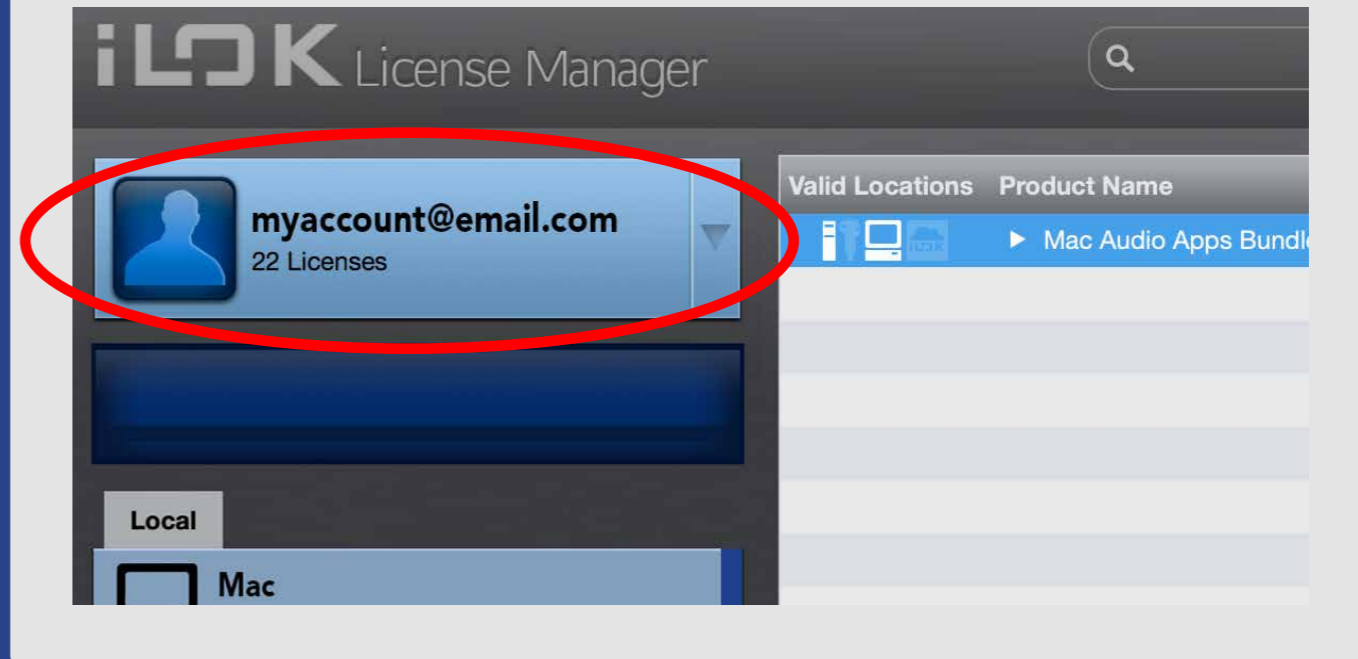
QUICK OVERVIEW

If you need to activate a computer or iLok with licenses that are in your iLok account in the cloud, open up the iLok License Manager app from your Applications folder.

Once you open it, follow the 3 easy steps on the following pages and you'll be all set.

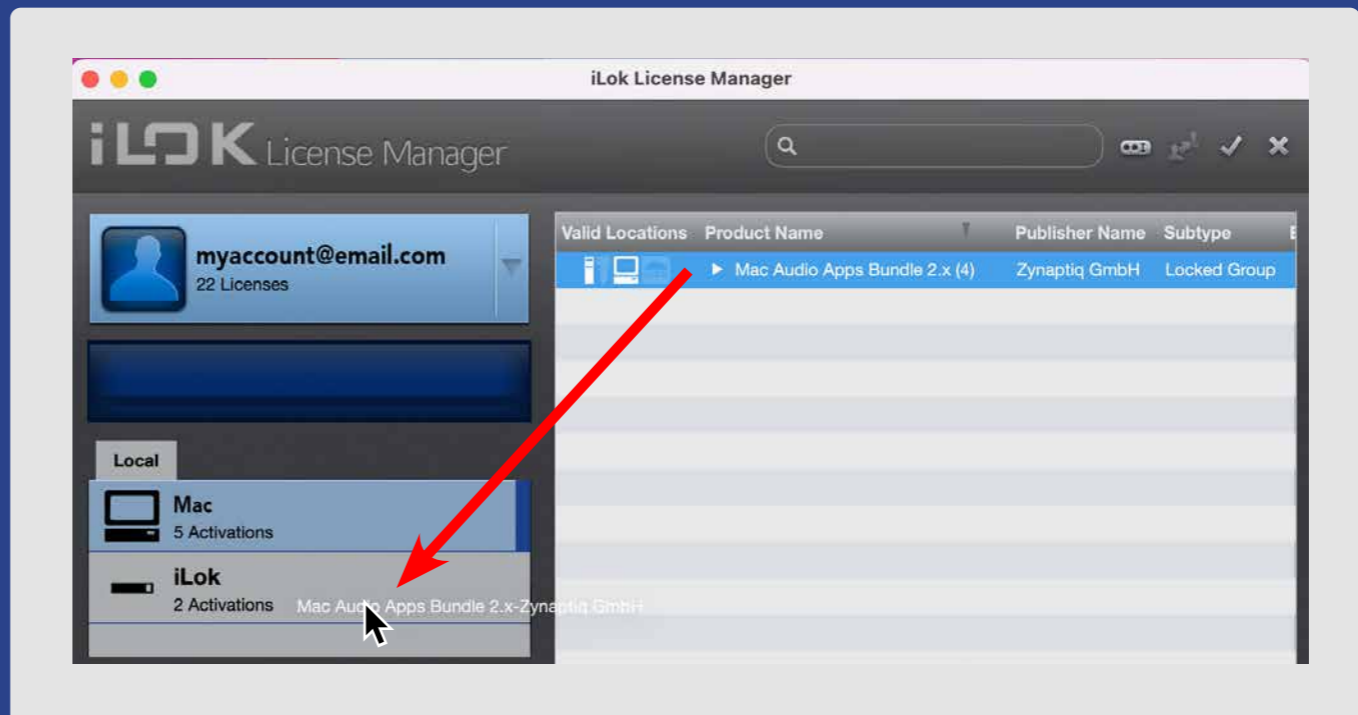


1. Once **logged in** to the iLok License Manager, click on your **user icon**, to show all the **licenses** stored in your **iLok account in the cloud**.



2. **Drag the desired license** over the **iLok icon** in the sidebar.

NOTE: Alternatively, we could also have dragged it over the Mac computer icon, to activate that computer's hard drive, rather than the iLok key.



3. **Confirm** the activation, and that's it, your licenses are now located on your iLok key.

Confirm Activation

You are about to activate 4 licenses on "iLok" Would you like to continue?

Pressing OK will move license usage rights to "iLok".

Do not show again

Cancel

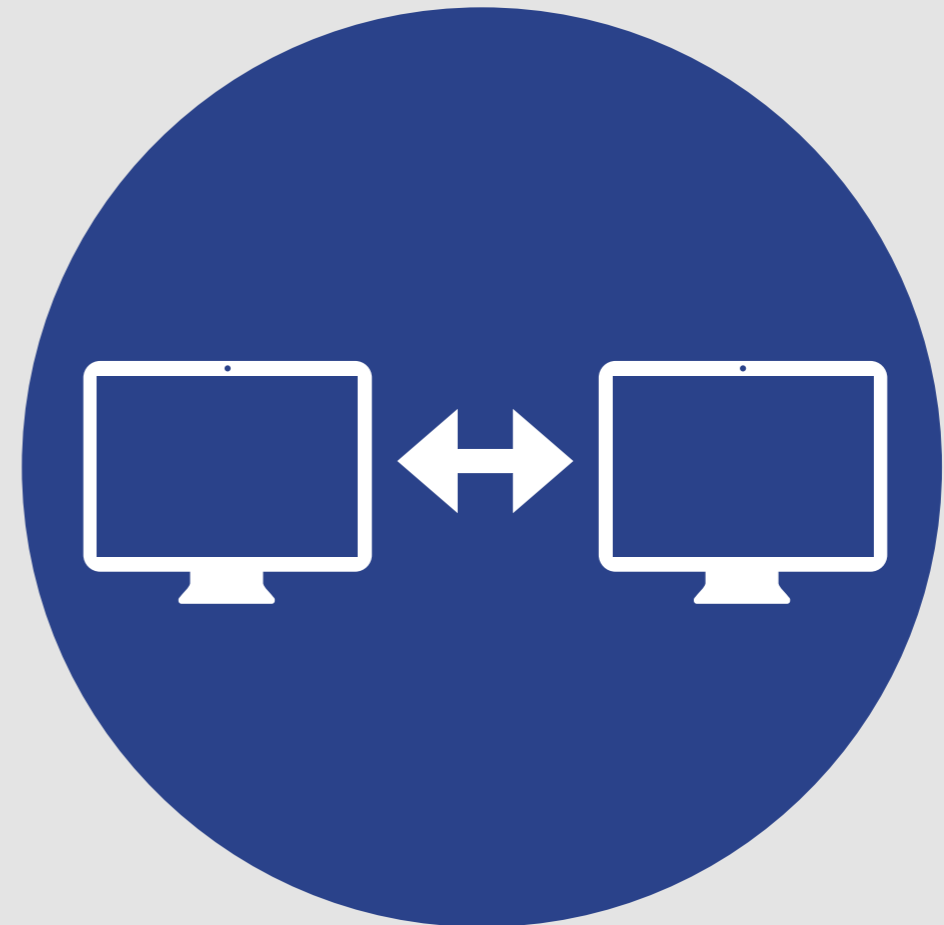
OK

MOVING FROM YOUR OLD COMPUTER TO A NEW ONE

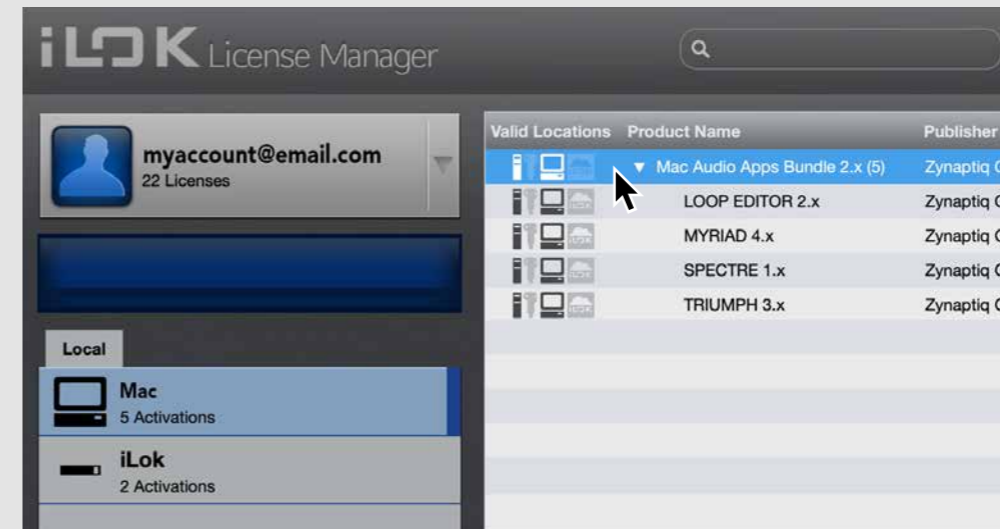
When you activate a license to the HD of a computer, only that computer can run the protected plugin.

To use it on a different computer, you'll need to first deactivate the license on the currently activated computer, which moves the license into your account, and then activate the HD of the other computer.

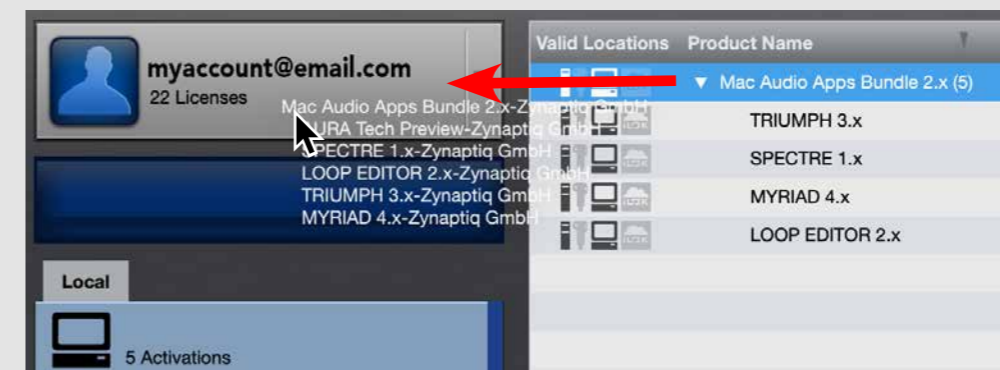
Both of these operations are performed using the iLok License Manager app, which is located in your Applications folder.



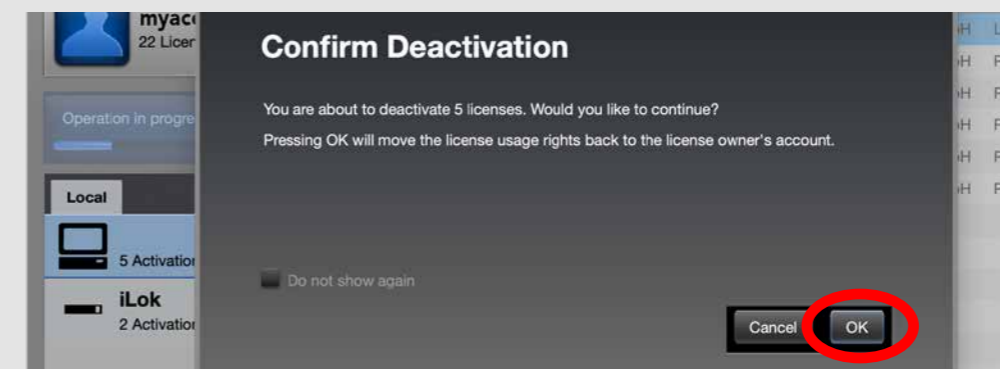
1. In the **iLok License Manager**, select the license you wish to deactivate.



2. Drag the **product** from the **list** over your **user icon** at the top left area of the window.



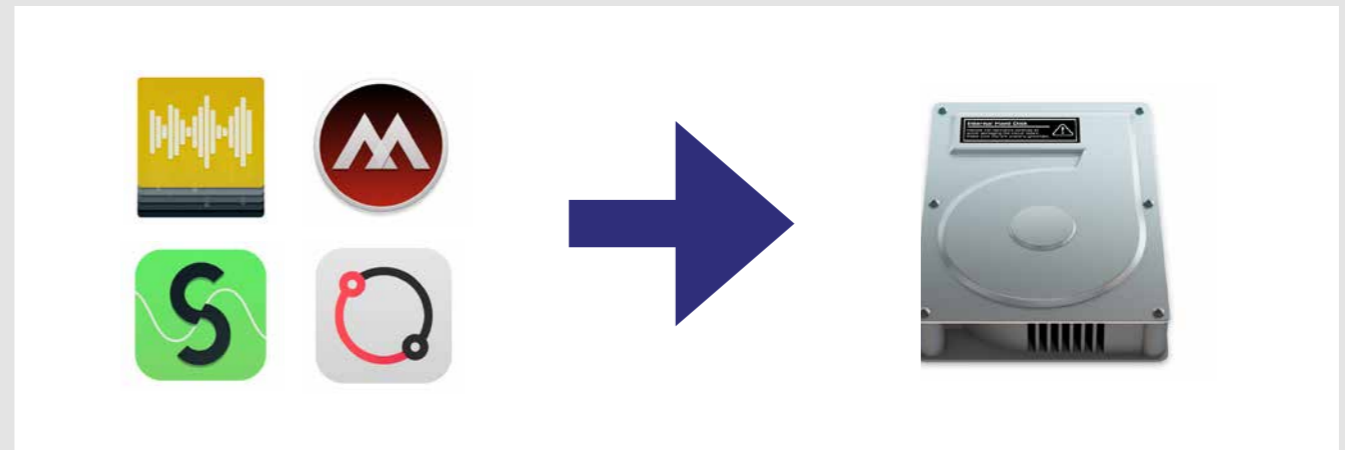
3. **Confirm** the deactivation, and your license will be stored in your **iLok account** in the **cloud**, waiting for you to activate another computer or iLok key.



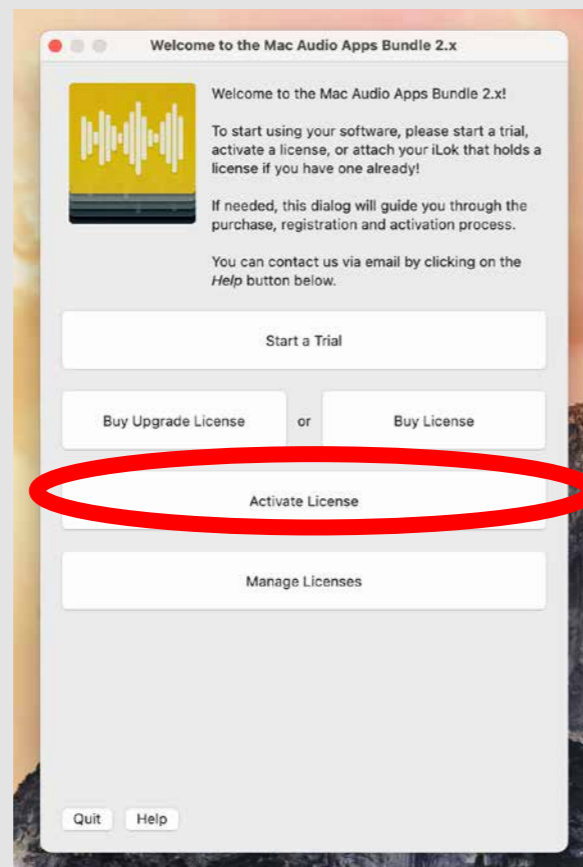
4. The next step in **activating another computer** is to **install the software** on that other computer.

Download links for installers are displayed on the Zynaptiq website (and they are also emailed to you) after making a purchase, or after submitting a Trial Download Form.

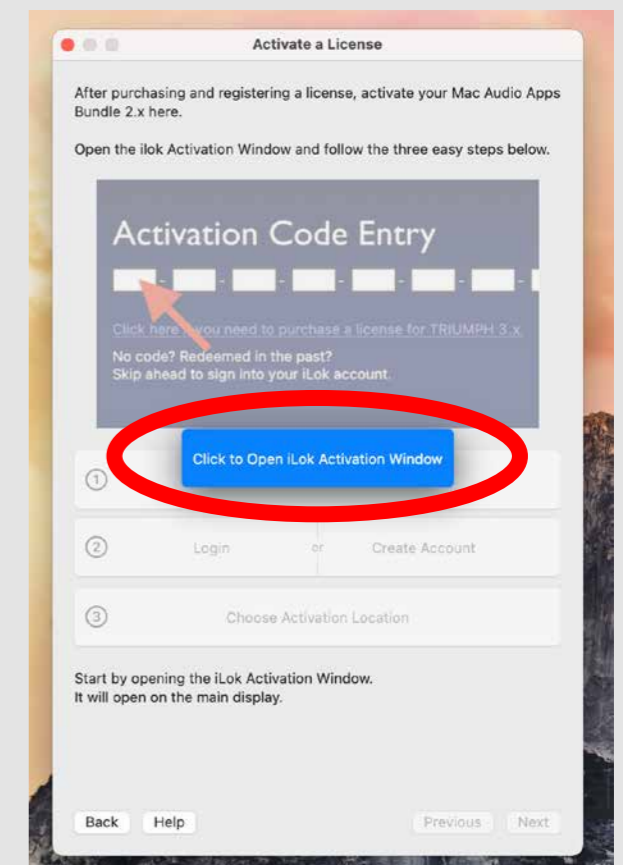
Install the software and ue to the next step.



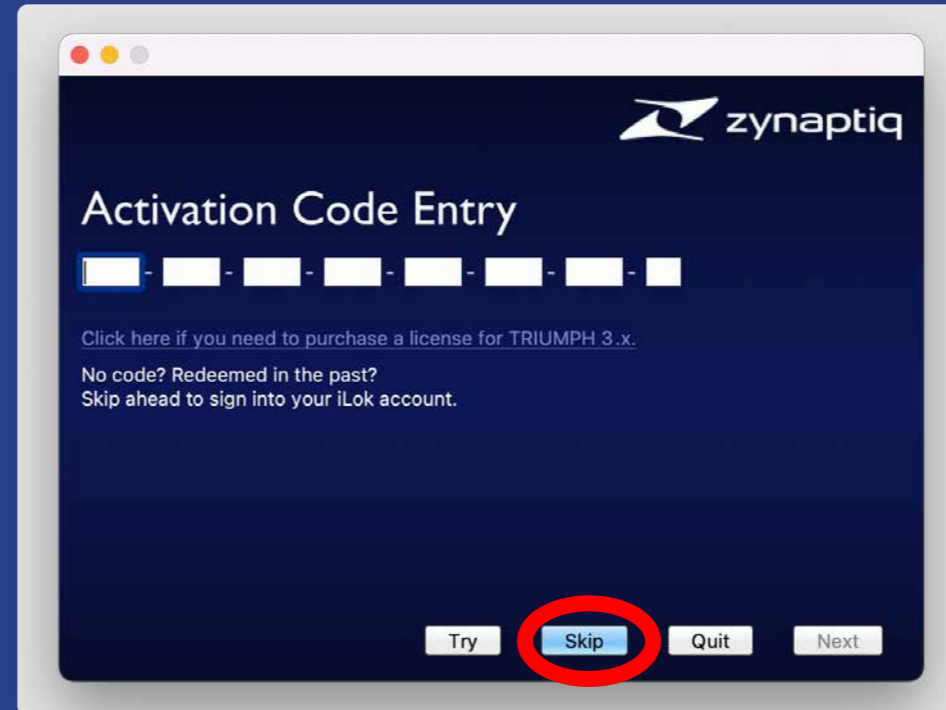
5. Launch any one of the Mac Audio Apps – the Activation dialog appears. **Click the Activate License button.**



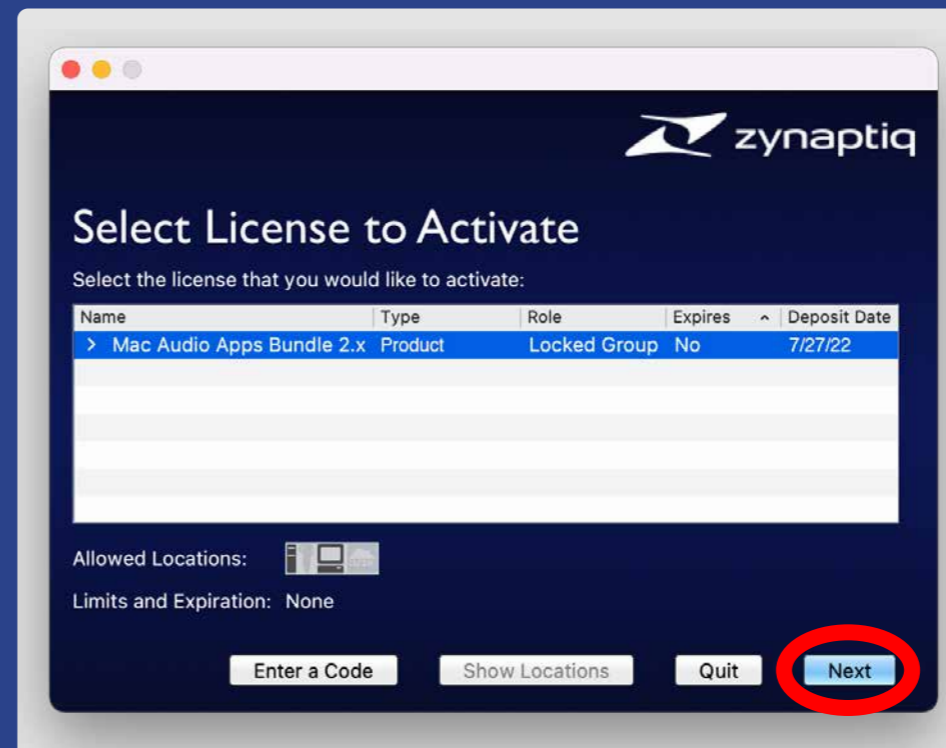
6. Click the **blue button** to open the **iLok Activation Window**.



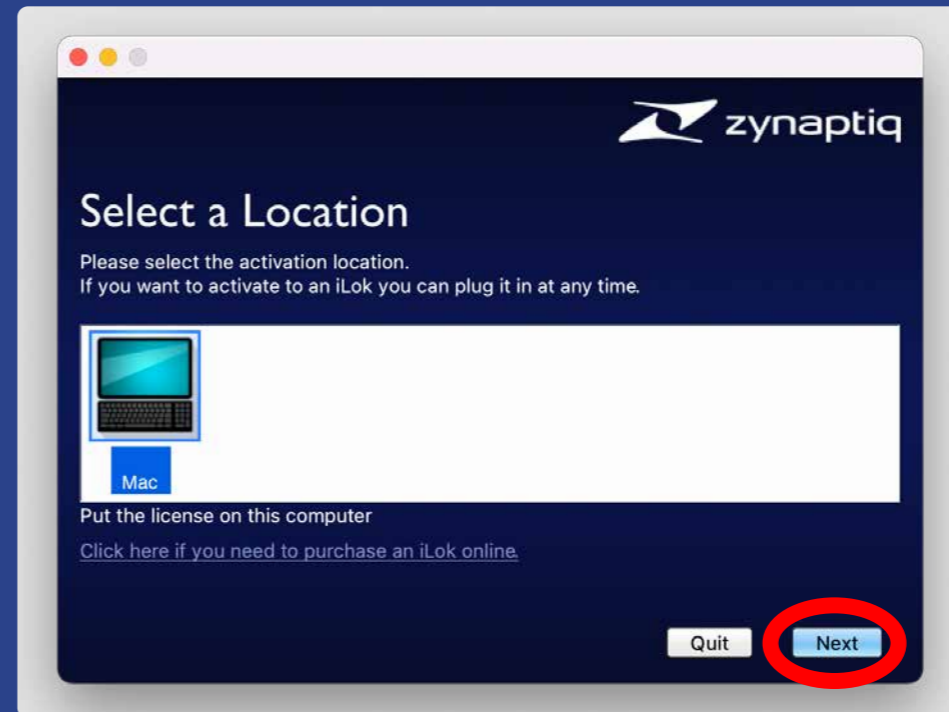
7. Since you've already activated another computer in the past, you can click the **Skip** button, and log directly into your iLok account.



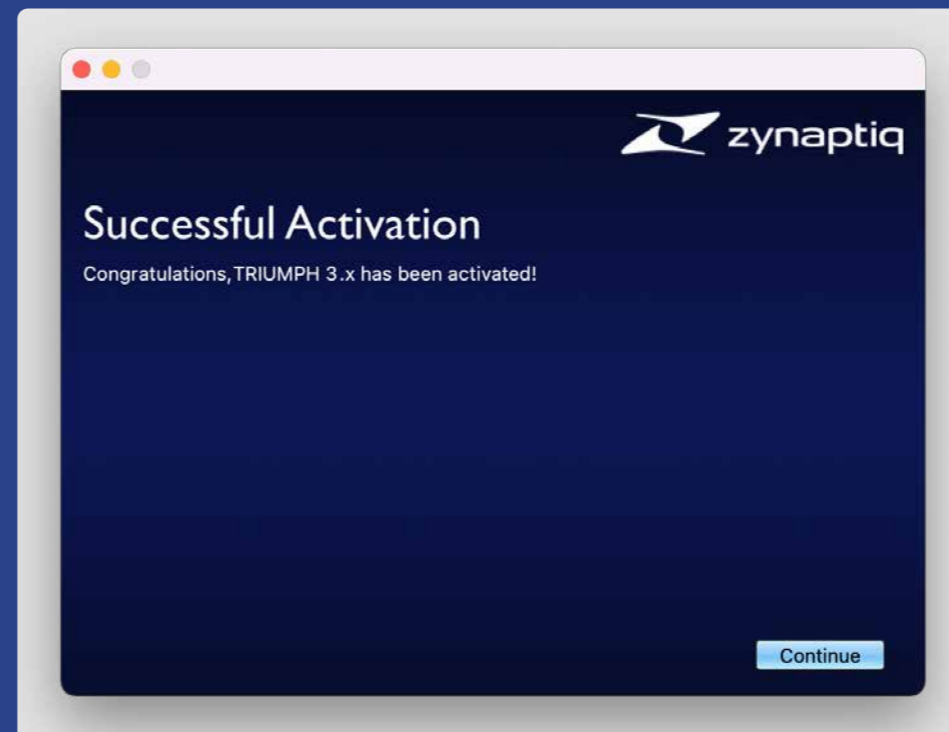
8. Once logged in to your iLok account, **select the license** you wish to activate on the new computer, and click **Next**.



9. **Select a Location** (i.e., a computer or iLok key) – in this example we’re activating a computer called “Mac”.



10. **That's it!** Your new computer is ready to run the Mac Audio Apps!



THINGS TO KNOW ABOUT LICENSES

- Licenses contain information on the type of the authorization – it may be a full (perpetual) license, a time-limited license (such as a trial, rental or subscription license), a Not-For-Resale (NFR) License etc.
- A License may reside on the hard drive of a computer for HD-based activation, on an iLok2 or iLok3 USB device, or in your iLok.com Account (for later use).
- Moving it to one of these locations is called “Activating a License to a Location”. So your use of our software on a specific computer can be enabled either by activating a License to its hard drive, or by attaching an iLok2/3 device that contains a License.
- Conversely, moving a License from a hard drive or iLok device back into your account is called “Deactivating the License”.
- When you click the “Try” button in the iLok Activation Window in any of our software, a trial License is generated, deposited into your iLok.com Account, and Activated to a Location of your choice (either the hard drive of the computer or an iLok device).
- Similarly, when you click “Activate” in the iLok Activation Window and enter your Activation Code, a License of the type associated with the code is generated, deposited into your iLok.com Account, and Activated to a Location of your choice. The Activation Code is consumed in the process; it is one-time-use only and swapped for a License in the activation process.

NOTE: Please be aware that a License is associated with the account used to activate it for the first time, and we can not move it to a different account for you later. You can transfer a license to a different account using the iLok License Manager’s “Transfer License” function; PACE charges a fee for that service.

IMPORTANT NOTE ABOUT PACE HD ACTIVATION

IT IS IMPORTANT TO NOTE THAT USING HD (HARD DRIVE) ACTIVATION WITH PACE IS DIFFERENT TO OTHER SOFTWARE ACTIVATION SYSTEMS:

Regular software activation verifies that the computer in question is authorized to use the software, then writes a receipt or other confirmation of that fact on to the hard drive to enable the software. This receipt is NOT the actual License, just a confirmation that a license exists and that this computer is licensed – thus in most cases, it is not a significant issue if this receipt is lost, for example when the drive is formatted or swapped out, the computer is destroyed etc; manufacturers can simply increase the number of allowed activations and you're good to go.

In contrast, PACE HD Activation writes the actual License Asset onto the hard drive, which is then queried when the software is loaded. As a result, formatting or discarding the drive or computer will destroy your License Asset.

Thus, if you're using HD Activation, please remember to deactivate any Licenses on the HD before you:

- Format the drive
- Replace the drive
- Sell the computer
- Discard the computer
- Change other significant components of your computer, like the motherboard

NOTE: Should you forget to do so, or should your hard drive fail, or should a location that has a Zynaptiq license become inaccessible for another reason, in theory, your license will be lost. However we can of course fix that for you. Should this happen, please email Zynaptiq support from <http://www.zynaptiq.com/support/support-form/> and make sure to include your iLok ID, the name(s) of the software affected, and a description of what happened.

MANAGING LICENSES IN ILOK LICENSE MANAGER

TOOLS FOR MANAGING YOUR LICENSES

Once your Zynaptiq software is activated, future license management is handled with the PACE iLok License Manager application.

With the iLok License Manager, you can:

- Activate a license
- De-activate a license
- Move a license to another computer/HD
- Move a license to/from an iLok device
- Move a license to your iLok account
- Redeem licenses directly
- Transfer to another user

This guide cover the basic operations of the iLok License Manager. To learn more about it, visit iLok.com to view the official **iLok License Manager Guide**.

NOTE: You can transfer a license to a different account using the iLok License Manager’s “Tranfser License” function; PACE charges a fee for that service.

www.zynaptiq.com

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